

tissino

Solid Surface Care and Maintenance Guide

Thank you for choosing your new Tissino solid surface product. To ensure it remains in excellent condition for years to come, please follow the care and maintenance guidelines below. Proper care will help preserve its beauty and durability, while failure to do so may impact its longevity and could invalidate your guarantee.

If you have any questions, please don't hesitate to contact us using the details below.

MATERIAL INFORMATION

Manufactured from a composite material made up of natural mineral fillers and resin, coated with an opaque technical enamel. This enamel coating combines excellent resistance characteristics with the ability to completely restore the surface.

MAINTENANCE

To maintain the characteristics of solid surface there are a few advisory guidelines to follow. If your solid surface product is well cared for, you will get many years use from it.

DAILY MAINTENANCE

Your solid surface basin or countertop should be cleaned regularly with warm soapy water and dried thoroughly afterwards to prevent the build-up of soap film and residue.

For removing more stubborn stains and marks, we recommended gel or cream detergents, or gentle abrasives used with an abrasive finishing pad such as "Scotch Brite®", taking care to then rinse the surface well with water to maintain the matte finish.

HOW TO PREVENT DAMAGE

The surface has a good resistance to stains in general; nevertheless it is not recommended to use aggressive chemicals such as acetone, trichlorethylene or strong acids. Some substances such as ink, cosmetics and colourants, in prolonged contact with the material, can release dyes. The table below indicates suitable repair techniques depending on the stain.

For minor damage it is possible to restore the surface using an abrasive finishing pad and a common abrasive cleaner. If the damage is still visible, go over by sanding with very fine abrasive paper.

SUITABLE CLEANING PRODUCTS

Suitable cleaning products include cream or powder detergents that contain micro-granules that gently abrade the surface. Denatured ethyl alcohol/ethanol can also be used sparingly with a thorough rinse of the surface afterward.

UNSUITABLE CLEANING PRODUCTS

Unsuitable cleaning products would include solvents such as acetone or trichlorethylene and other harsh chemicals such as strong acids (Muriatic acid), strong bases (caustic soda) or other solvents used in the painting sector.

When using industrial detergents or other where the aggressiveness of the product is not known, conduct a patch test on a non-visible area before applying on the whole product.

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CHEMICAL RESISTANCE

Solid surface is very stain resistant and extensive testing has been done on these products. The majority of marks can be removed by cleaning, in some cases a repair is required

REPAIR

Type of Stain	Method of Repair
White Vinegar, Acetone, Acetic acid 10%, Citric acid 10%, Muriatic acid, Ethyl alcohol 48%, Water spots, Ammonia 10%, Clay, Sodium bicarbonate solution, Methylene blue 1%, Butyl acetate, Coffee, Bleach, Mouthwash, Toothpaste, Dishwasher detergent, Nail polish remover (acetone-free), Petroleum ether, Ethyl acetate, Make up foundation, Glycerin, Ballpoint pen ink, Permanent ink, Iodine 7%, Sodium hypochlorite 5%, Crayon, Olive oil, Zinc oxide, Hydrogen Peroxide, Perfume, Lipstick, Salt, Tomato Sauce, Soap, Lemon juice, Tea, Tincture of Iodine, Hair dye, Toluene, Urea 6%, Red Wine	Sand with P320 sandpaper and smooth with an abrasive finishing pad
Nail Polish	Remove using acetone or nail polish solvent before cleaning
Mercurochrome, Gentian violet 1%	Requires surface repair
Sodium hydroxide 5% and 20%	Requires deep surface repair using P120-220-320 sand paper and smooth with an abrasive finishing pad